HIPAA Privacy & Security Statement

Effective Date: August 19, 2026

Our Commitment to Privacy

In providing dental laboratory services, Perfect Smile Dental Ceramics Inc. may receive patient information from dentists, dental practices, and other healthcare providers. This information may include names, treatment information, dental records, digital scans, photographs, prescriptions, case information, and other information necessary to manufacture or provide dental restorations and related products or services.

We maintain appropriate administrative, physical, and technical safeguards designed to protect protected health information (PHI) in accordance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA), applicable HIPAA regulations, our contractual obligations, and other applicable federal and California privacy laws.

How We Use Protected Health Information

We use or disclose PHI only as permitted or required by applicable law and our agreements with the healthcare providers we serve. This may include using information to:

- Manufacture dental restorations, appliances, or other prescribed dental products.
- Communicate with dental professionals regarding dental cases.
- Coordinate laboratory services and case delivery.
- Perform administrative and operational activities necessary to provide our services.
- Comply with applicable legal and regulatory requirements.

We do not use patient health information for purposes unrelated to the services we provide unless the use or disclosure is permitted or required by law.

Protecting Your Information

Perfect Smile Dental Ceramics Inc. maintains safeguards intended to protect PHI against unauthorized access, use, disclosure, alteration, or destruction.

Access to PHI is limited to individuals who require the information to perform their job responsibilities or provide services related to a dental case.

Patient Privacy Rights

Patients who have questions about their medical or dental records, wish to obtain copies of their records, request corrections, restrict disclosures, or exercise other HIPAA privacy rights should generally contact the dentist, dental practice, or healthcare provider that originally collected the information.

Perfect Smile Dental Ceramics Inc. works with the healthcare providers we serve to assist them in fulfilling applicable HIPAA obligations involving information maintained by our laboratory.

Privacy Questions or Concerns

Questions regarding our privacy and security practices may be directed to:

Deanna Sanchez-Aardema
Perfect Smile Dental Ceramics Inc.
4710 Ruffner St
San Diego, CA 92111

Phone: 858-467-9449
Email: dsa@sandiegodentallab.com

Changes to This Statement

Perfect Smile Dental Ceramics Inc. may update this statement as our practices, legal requirements, or regulatory obligations change. The most current version will be made available on our website.